

Smart Savings FAQ's

PROCEDURES FOR FILING A CLAIM FOR REIMBURSEMENT UNDER THE SMART SAVINGS PROGRAM

IMPORTANT

1. The Smart Savings Reimbursement Form should be used when a family covered by the Smart Savings Program has expended in excess of \$2,000.00 for expenses that would have otherwise been reimbursed under a second family health insurance plan.
2. When you submit your first claim for reimbursement, you must include one or more Explanation of Benefits forms (“EOBs”) verifying out-of-pocket expenses that would otherwise have been reimbursed under a second family health insurance plan in excess of \$2,000.00. **If you do not submit EOBs totaling \$2,000.00, your claim for reimbursement will be returned to you unprocessed.**
3. You only need to submit proof of expenses totaling \$2,000.00 once per plan year in order to be reimbursed for your additional expenses.
4. Be sure to print clearly and legibly using either black or blue ink when completing the form.
5. A claim for reimbursement cannot be processed without the claimant’s Insurance Card Number.
6. Completed Reimbursement Forms along with the Explanation of Benefits (EOBs) should be mailed directly to the Plan Administrator.
7. You may submit either original documents or copies. If the copies submitted are illegible, the Plan Administrator reserves the right to return the submission to the claimant unprocessed. If you are submitting multiple Reimbursement Forms in one envelope, please paper clip the appropriate Reimbursement Form, EOBs and any additional documentation together.
8. The Plan Administrator reserves the right to request additional documentation from claimants prior to processing a claim.
9. The deadline for submission of reimbursements for the year 2009 is May 1, 2010.

SUBMISSION INSTRUCTIONS

Please mail your completed form(s) to the Plan Administrator listed below:

NASSAU COUNTY SMART SAVINGS PROGRAM
c/o Pamela D'Apuzzo
Complete Management Solutions, LLC.
55 Kennedy Drive, Suite 2
Hauppauge, New York 11788
(631) 840-5218

All inquiries regarding reimbursement under the Smart Savings Program should be directed to the Plan Administrator. Reimbursement Forms may be obtained from the Nassau County Comptroller website: www.nassaucountyny.gov/agencies/comptroller or by calling the Plan Administrator at **631-840-5218**.